

In July 2017 the town water department began installation of a new radio read, water meter system. The intent of the new program is many-fold. We wanted to reduce cost of reading and, be able to give customers a clear history of use; as well as, more accurate reading using this up to date technology.

We have however discovered an unintended consequence- damaged radio equipment.

Typical installation consists of a radio transmitter attached to a new or existing meter. Your water meter may be inside your home, or in a meter pit in the yard. If your meter is inside, there will be on the exterior of your home, a radio transmitter- typically 3 feet from the ground. Care should be taken while performing any landscaping, weed-eating, or mowing around this equipment.

If your meter is in a pit in the yard, the lid and transmitter may be flush with the ground. If the grass gets tall they will be hard to see, and can be damaged by a mower. Again, please be careful when mowing or weed-eating around the meter pit.

Being just over a year since installations have begun, we expected a “getting used to” period. We have however come to the point where we must inform folks that when this equipment is damaged, we must unfortunately bill you for the replacement equipment.

Included with this letter are pictures of typical radio installation of both types- “pit” installations, and “house” installations. If you ever have questions about the location of either type-or questions about your drinking water, the water department will be happy to help. You may contact us by any of the means listed below, or go to the town website for additional notices, at: townofsantaclaus.com.

Thank you

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Water Department: **ph.** 812.544.2354 **e-mail:** scwater@psci.net



Top View- Pit



Side view- Pit



House Installation

Typical Installations



OOPS!